

Poseidon 1.5 Model Return Instructions

Confirm the serial number on your unit matches the number included in the precautionary recall bulletin. Affected units were sold between June 2021 through May 2022. Please contact our customer service team at service@ozotech.com with any questions. With your completed precautionary recall form [Poseidon Replacement Form](#), we will be sending you a replacement Poseidon ozone generator to replace your unit as soon as possible.



Serial No. is located on the back of the unit.

1. Return the Poseidon ozone generator only.
Do not return the power supply, tubing, or other accessories.



2. Once you receive your digital USPS return label, select a Medium Flat Rate Box in the lobby of your local USPS. Box dimensions are 11"x8-1/2"x5-1/2".



3. Take precautions to wrap your unit(s) in protective packaging and fill any void spaces with filler.



4. Seal box securely and place the shipping label in the designated area on the box and give to USPS. Your replacement unit will be shipped from Ozotech when we receive notice your package was scanned by USPS.



We thank you for your patience and understanding. We'd like to see how you are using your products so feel free to tag us on Instagram @ozotechozone.